

Warranty

Warranty

Your MIDO® watch is warranted by Mido S.A. for a period of twenty-four (24) months from the date of purchase under the terms and conditions of this warranty. The international MIDO® warranty covers material and manufacturing defects existing at the time of delivery of the purchased MIDO® watch ("defects"). The warranty only comes into force if the warranty certificate is dated, fully and correctly completed and stamped by an official MIDO® dealer ("valid warranty certificate").

During the warranty period and by presenting the valid warranty certificate, you will have the right to have any defect repaired free of charge. In the event that repairs are improper to restore the normal conditions of use of your MIDO® watch, Mido S.A. guarantees its replacement by a MIDO® watch of identical or similar characteristics. The warranty for the replacement watch ends twenty-four (24) months after the date of purchase of the replaced watch.

This manufacturer's warranty does not cover:

- the life of the battery;
- normal wear and tear and aging (e.g. scratched crystal; alteration of the colour and/or material of non metallic straps and chains, such as leather, textile, rubber; peeling of the plating);
- any damage on any part of the watch resulting from abnormal / abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal, etc.), incorrect use of the watch and non-observance of the use directions provided by Mido S.A.;
- indirect or consequential damages of any kind resulting from e.g. the use, the non-functioning, the defects or the inaccuracy of the MIDO $\!\!\!\!$ watch;
- the MIDO® watch handled by non-authorized persons (e.g. for battery replacement, services or repairs) or which has been altered in its original condition beyond Mido S.A.'s control.

Any further claim against Mido S.A. e.g. for damages additional to the above described warranty is expressly excluded, except mandatory statutory rights the purchaser may have against the manufacturer.

The above manufacturer's warranty:

- is independent of any warranty that may be provided by the seller, for which he carries sole responsibility;
- does not affect the purchaser's rights against the seller nor any other mandatory statutory rights the purchaser may have against the seller.

The Mido S.A.'s customer service ensures the perfect maintenance of your MIDO® watch. If your watch needs attention, rely on an official MIDO® dealer or an authorized MIDO® Service Center: they can guarantee service according to Mido S.A.'s standards.

Collection and treatment of end of life quartz watches*



This symbol indicates that this product should not be disposed with household waste. It has to be returned to a local authorized collection system. By following this procedure you will contribute to the protection of the environment and human health. The recycling of the materials will help to conserve natural resources.

* valid in the EU member states and in any countries with corresponding legislation.

Replacing the battery

We recommend that you contact an approved MIDO® Service Centre or authorised MIDO® retailer, as they are equipped with the tools and apparatus required to carry out the work and the necessary checks in a professional manner. A worn-out battery should be replaced immediately in order to reduce the risk of leakage and consequent damage to the movement

Mido S.A., CH-2400 Le Locle, Switzerland

MIDO® is a registered trademark

Precautions and Preventive Measures

Temperature

Do not expose your watch to sudden temperature changes (exposure to sunlight followed by immersion in cold water) or extreme temperatures [over 60°C (140°F) or below 0°C (32°F)].

Magnetic fields

Do not expose your watch to intense magnetic fields such as loudspeakers, portable telephones, computers or refrigerators and other electromagnetic appliances.

Shocks

Avoid thermal or other shocks as it may harm your watch. In the event of a violent shock please have your watch checked by an authorized MIDO® Service Center.

Harmful products

Avoid direct contact with solvents, detergents, perfumes, cosmetic products etc., since they may damage the bracelet, the case or the gaskets.

Care and checks

Clean the case and bracelet regularly using a soft cloth to prevent any corrosion caused by perspiration. All water resistant watches can be cleaned with a toothbrush and soapy water, and then dried with a soft cloth. After being worn in the sea, the watch must be rinsed with warm fresh water and then dried completely.



Water resistance

MIDO® has always been a pioneer in water resistant watches. Before making any settings, please adhere to the instructions given hereafter.

Never activate the time-setting crown and/or the pushers while the watch is under water and make sure that the crown has been pushed/screwed down tightly after every operation.

Do not under any circumstances open the watch yourself; arrange to get it inspected by an authorized MIDO® Service Center only.

The Commander line has a monocoque case, which ensures maximum water resistance.

Aquadura: This is a unique system ensuring maximum water resistance thanks to its cork gasket covering the stem of the crown (same principle as the cork in a bottle of wine). Depending on the model, this system ensures reliable water resistance to 3 bar (30 m / 100 ft) or 5 bar (50 m / 165 ft).

Screwed down crown: To ensure even greater water resistance, certain watches are equipped with a screwed down crown, which ensures water resistance to 10 bar (100 m / 330 ft), 20 bar (200 m / 660 ft) or 30 bar (300 m / 1000 ft), depending on the models.

Water resistance of watches is rated based on laboratory pressure tests comparable to a swimmer or diver sitting still at that pressure level. However many water-based activities involve a lot of movement and other environmental changes. These exceptions to how the watch was rated may challenge or defeat the water protection features of a water resistant watch.

The water resistance of a watch cannot permanently be guaranteed. It may be affected by ageing of gaskets or by accidental shock to the crown. We recommend that you have the water resistance of your watch checked once a year by an authorized MIDO® Service Center.

All MIDO® watches are water-resistant to 3 bar (30 m / 100 ft). A screw down crown improves water-resistance.

This applies in particular to watches which are water-resistant at depths in excess of 10 bar (100 m / 330 ft).



Water-resistant to 3 bar (30 m / 100 ft)



Water-resistant to 5 bar (50 m / 165 ft)



Water-resistant to 10 bar (100 m / 330 ft)



Water-resistant to 10 bar (100 m / 330 ft) with screw down crown



Water-resistant to 20 bar (200 m / 660 ft) with screw down crown



Water-resistant to 30 bar (300 m / 1000 ft) with screw down crown

MIDO® Finishings

Galvanic coatings

These coatings are applied by electrolysis. By varying the timing and current intensity, it is possible to vary the thickness and nature of the different layers (eg gold, silver, copper, etc...).

PVD (Physical Vapour Deposition) coating

This process is performed under vacuum. Microscopic particles are deposited on the products by ion bombing. Very thin layers (1 to 3 µm) of impurity-free components can be made which possess a high level of hardness (nitride, carbides, etc...).

The advantage of PVD is that it is a thin but hard layer, resistant to corrosion, has a strong adherence, offers many choices of colours and is hypoallergenic.

Titanium

Titanium is a metallic element found in the earth's crust. Hardened titanium is 30% stronger than steel, approximately 50% lighter than steel, hypoallergenic because it is nickel free and 100% recyclable. When exposed to the atmosphere, titanium forms a tenacious oxide film that is resistant to salt water corrosion.

Polished Titanium

The models with a polished titanium case and bracelet are made of titanium which has been polished and protected with a grey PVD surface treatment which improves the resistance of the surface.

Sapphire crystal

Sapphire is manufactured from aluminium oxide (Al₂O₃). Transparent and colourless, it can only be scratched or cut with a diamond. Due to its extreme hardness, sapphire is virtually immune to deterioration or distortion, scratch proof and resistant to wear and chemical attack. Highly polished, sapphire is perfectly transparent.

Anti-reflection treatment

Certain MIDO® watches have a sapphire glass with double sided antireflection treatment. This treatment on the interior and exterior surface helps eliminate light reflection on the glass. It ensures optimum readability of the time and emphasises the aesthetic elegance of the watch.

Stainless steel 316L

For the manuafacture of all accessible components of its steel watches, MIDO® has selected a very high quality stainless steel from the 316L family. The advantages of this steel are its high corrosion resistance and excellent durability. For example, certain steels used in the medical field for the manufacture of implants also belong to the 316L family.